



LIMITED WARRANTY

SOLTECH LLC warrants any product or component manufactured by SOLTECH in materials and workmanship for a period of 5 years from date of shipment, provided the conditions of installation and operation have been proper. At Soltech's option, any product proven to be defective within the warranty period will either be repaired or replaced.

This warranty only covers items manufactured by Soltech. It does not cover purchased where Soltech's warranty is specifically excluded from the purchase price. The above warranty also does not include equipment and components not manufactured by Soltech. These items carry the warranty of their respective manufactures.

ELIGIBILITY- Warranty extends to the original buyer only. Proof of purchase is required.

LED LIGHT FIXTURES - This limited warranty applies to SOLTECH's LED light fixtures as expressly classified in the purchase order, catalogue or invoice. Subject to the limitations, exclusions and other terms set forth in this limited warranty, SOLTECH Lighting Solutions warrants cataloged LED light fixtures against defects in materials and workmanship for a period of five (5) years from date of shipment for only non-retail, project accounts defined as orders exceeding \$1500 by SOLTECH as follows:

- **Years 1 through 5** - SOLTECH will, at its option, replace, repair, reimburse or credit 100% of the original purchase price of the defective light fixture, battery or battery pack, electronic components or electronics controllers. At its option, SOLTECH can attempt to repair defective luminaire samples or ship new lights to replace defective lights [given non-negligent treatment of products].

Soltech reserves the right to replace or repair defective fixtures, components or electronics utilizing the same or functionally similar products that are new, repaired or reconditioned.

LED modules are warranted for a period of 5 years. An LED module failure in an LED light fixture is deemed to have occurred if a total of 10% or more of the individual LED chips in the light fixture do not illuminate. An LED module that fails within the manufacturer's warranty period will be exchanged. Soltech will not honor a cash reimbursement claim to cover material charges for replacement material after one year from date of shipment. No charges for rental of equipment, travel time or labor will be accepted.

BATTERY - Warranties are a minimum of five (5) years, with full details regarding this warranty, review the Terms and Conditions below:

5 Year Battery Warranty:

- 0 to 36 months: 100% credit (user pays 0% of replacement battery price)
- 37 to 48 months: 40% credit (user pays 60% of replacement battery price)
- 49 to 60 months: 20% credit (user pays 80% of replacement battery price)

Battery technology develops quickly- SOLTECH can choose to replace original batteries with equivalent or higher capacity options as technology develops. After 5 years from the date of shipment to the customer, customers can choose to purchase new SOLTECH batteries and have them installed to extend use outside of SOLTECH's original 5-year warranty period. Updated batteries will use quick connectors compatible with old lights and amount to roughly a 10-minute swap per pole.

FIXTURE AND ACCESSORY PAINT FINISHES - SOLTECH outdoor fixtures feature a baked-on polyester-powder finishing.

Outdoor Fixture Finishes: The outdoor fixture finish is warranted for a period of five (5) years from the date of shipment by SOLTECH against cracking, peeling, chalking or fading.

Indoor Fixture Finishes: The indoor fixture finish is warranted for normal indoor use for a period of two (2) years from date of shipment.

Solar PV Panel Output Power - The solar panel is warranted for a period of five (20) years from the date of shipment by SOLTECH.

CAUSTIC OR CORROSIVE ENVIRONMENTS - Fixtures, accessories and their finishes may be damaged by application in caustic or corrosive environments. While many SOLTECH products generally can be safely applied in such environments, the expected useful life of products applied in these environments, including the painted and

finished surfaces of such products, may be reduced or impacted by the conditions found in these environments. Fatigue, damage or failure of products applied in such environments, including the painted and finished surfaces of such products, are specifically excluded from this warranty.

FIXTURE AND POLE PAINT FINISH WARRANTY CLAIMS - If during the warranty period the finish of a fixture or pole shows signs of failure, SOLTECH must be promptly notified in writing within sixty (60) days of such failure becoming evident together with proof of purchase, otherwise SOLTECH may at its option not honor the warranty. Transportation, removal, and installation costs are not included in the replacement.

TERMS AND CONDITION OF EACH LIMITED WARRANTY - The determination of whether a product is defective and covered by its warranty shall be made by SOLTECH in its sole discretion with consideration given to the overall performance of the product compared to its specifications. SOLTECH reserves the right to examine all products to determine the cause of failure or damage and pattern of usage. SOLTECH may require the material be returned to SOLTECH, as part of the evaluation process. After contacting Soltech and receiving a return AUTHORIZATION NUMBER, the user shall promptly return the product at the user's expense to Sotelch after receiving instructions as to it, when and where to ship product. Failure to following this procedure shall void this warranty. The terms of each warranty apply only when the relevant product has been properly handled, stored, wired, transported, installed, operated and maintained in accordance with all applicable product specifications, including, without limitation, installation in applications in which ambient temperatures are within the range of specified operating temperatures and operation with the electrical values provided for in the specifications. SOLTECH shall have no responsibility under the terms of any warranty for any failure of any product that results from external causes, including without limitation: misapplication; acts of nature, physical damage, exposure to harsh, adverse or hazardous environments or chemicals or other substances; use of harsh or reactive chemicals or agents to clean or maintain the product; environmental conditions; vandalism; fire; power failure, improper power supply, power surges or dips and / or excessive switching; fatigue, failure or damage or similar phenomena resulting from induced vibration, harmonic oscillation or resonance associated with movement of air currents around the product; animal, pest or insect activity; fault or negligence of the purchaser of the products, any end user of the product and any third party not engaged by SOLTECH; improper or unauthorized use, installation, handling, storage, alteration, maintenance or service, including failure to abide by any product classifications or certifications, or failure to comply with any applicable standards, codes or specifications. The warranty provided does not cover any substantial deterioration that is due to failure to inspect, clean or maintain the finish of the product. This warranty is void if the product is not used for the purpose for which it was designed or if any repairs or alterations are made that have not been authorized and approved by SOLTECH.

The limited warranty may be transferred to subsequent purchasers of the product, provided that the product is resold in new condition and in its original packaging, in such cases the warranty period begins from date of shipment.

THE FOREGOING WARRANTY PROVISIONS ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY AGAINST INFRINGEMENT AND ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL SOLTECH BE LIABLE FOR INCIDENTAL, COMPENSATORY, CONSEQUENTIAL, INDIRECT, SPECIAL OR OTHER DAMAGES ARISING FROM THE PURCHASE, RESALE, USE, OR DISPOSAL OF ANY PRODUCT, WHETHER THE CLAIM ARISES UNDER TORT LAW, STRICT LIABILITY, PRINCIPLES OF EQUITY, OR CONTRACT. SOLTECH'S AGGREGATE LIABILITY WITH RESPECT TO A DEFECTIVE PRODUCT, OR OTHERWISE SHALL IN ANY EVENT BE LIMITED TO THE PURCHASE PRICE OF THAT DEFECTIVE PRODUCT.

SOLTECH WILL NOT HONOR ANY WARRANTY CLAIM WITHIN THE APPLICABLE WARRANTY PERIOD WITHOUT PRIOR WRITTEN APPROVAL AND AUTHORIZATION FROM SOLTECH.

ALL SOLTECH warranty inquiries should be directed to the SOLTECH's headquartered US office: success@soltechlighting.com or contact your local territory Sales Rep or our marketing staffs. The terms hereof are effective for purchases of products on or after the effective date set forth below.

CHANGES - Soltech reserves the right to make modifications or changes to any of its products, pricing, Limited Warranty and Terms and Conditions with prior notice.

SOLTECH WILL NOT HONOR ANY CLAIMS FOR THE COST OF REPAIR WITHOUT PRIOR WRITTEN APPROVAL.

Effective Date: May 1st, 2019